

**D**ear Guest, welcome to Palm Royale Soma Bay!  
 Our resort surroundings offer an idyllic outdoors beachfront haven for families, friends, couples or single's vacation. The resort is the only self-unit property in the Red Sea and Egypt wide featured by 2.300 swaying palm trees, 70.000 m2 of tailor-crafted landscaped gardens and a private pristine beach stretching 1.2 kilometers. Due to such versatile infrastructure, the location is perfect for the nature beauty admirers offering close up views to the crystal clear water of the Red Sea. The resort boasts safety, security, privacy and exclusivity. The two adjoined engulfed bays offer a perfect atmosphere to the liking of each individual.



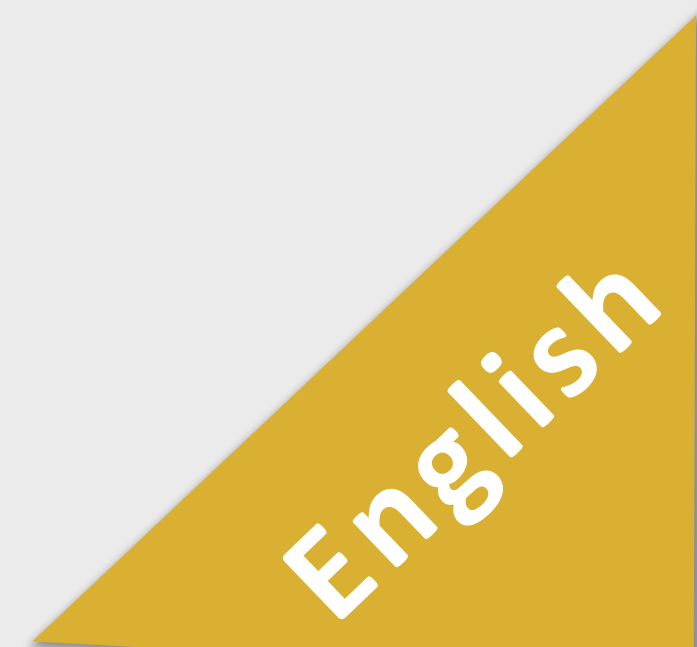
*A Place Like No Other*

- . 1.2 kilometers of private sandy beach with sun beds and sunshades
- . Private marina
- . Swimming pools
- . 24-hour reception
- . Safe boxes at the reception
- . Disabled accessibility
- . Concierge
- . Business center
- . Wi-Fi Internet access
- . Limousine service
- . Laundry service
- . 24-hour room service
- . 24-hour doctor / Clinic
- . Pharmacy
- . Photographer
- . Shopping center
- . ATM machines/Currency exchange
- . Baby care
- . Children's playground
- . Kids club
- . Kids swimming pool (heated in winter)
- . Aqua center
- . Diving center
- . 2 water sport stations
- . Health club / Gym
- . Health club pool (heated in winter)
- . 4 tennis courts
- . Beach volley court
- . Beach tennis court
- . Mini golf
- . Horse stable
- . Hairdresser / Beauty salon
- . Disco
- . Billiard
- . Excursion service

## **SOFT ALL-INCLUSIVE PROGRAM**

Dear Guest, we are delighted to welcome and wishing you an enjoyable stay with us.

As a valued Guest with the Hotel's Soft All-Inclusive System, please find hereunder your benefits.



## MEALS ENTITLEMENT

### Breakfast

#### Café Stella

06:30 AM - 10:30 AM

Start the most important meal of the day with our delightful buffet breakfast selection. For late risers a Continental Breakfast is available between 10:30 AM and 11:30 AM.

### Lunch

#### Café Stella

12:00 PM - 03:00 PM

Enjoy a hearty lunch savoring our buffet selection of local and international cuisine.

#### Azur Bar

03:00 PM - 05:00 PM

Snacks are serving in the Oriental corner of the main restaurant Café Stella.

### Dinner

#### Café Stella

06:30 PM - 09:30 PM

Our thematic dinner buffet offers local and international cuisine every night of the week.

### Afternoon Tea

#### Atrium Bar

03:00 PM - 06:00 PM

Delight in our selection of cakes and teas for a soothing daybreak.

Our animation team is providing day and night activities on daily basis, kid's disco and different evening theme shows. A diversified animation program, darts, beach volleyball, aqua aerobics, stretching, dance lessons and other activities are offered.

**ROYALTY LOUNGE:** Enjoy a quiet & intimate day in the privacy of one of the most stylish lounges on the Red Sea with your own butler beverage service for **20 Euro per day**

**VIP Lounge "La Terrace":** One of the most exclusive and stylish designed lounges in Egypt offers lavish breakfasts amid breathtaking views at the heart of the Resort for **20 Euro per person per breakfast**

## BEVERAGE ENTITLEMENT

During your stay, you will be entitled to order the following beverages: teas and filtered coffees, soft drinks, canned fruit juices, local sparkling and natural water. Outlets offering the above mentioned drinks:

#### Atrium Bar

10:00 AM - 12:00 AM

#### Azur Bar

10:00 AM - 05:00 PM

#### Captain Nemo's Bar

10:00 AM - 05:00 PM

#### Johnny's Bar

04:00 PM - 12:00 AM

#### Pool Bar

10:00 AM - 05:00 PM

#### **In Room Mini Bar:**

Soft drinks and water in your room are included in your entitlement and will be replenished once a day

## HEALTH CLUB

#### *Opening*

08:00 AM - 08:00 PM

You are entitled to complimentary use of the heated swimming pool (in summer adults only, in winter children allowed) fitness center, sauna, steam room, Jacuzzi (**restricted below the age of 16**) and table tennis within the Health Club. Please refer to the Health Club Information Board or call 1146 for more information.

## KIDS CLUB

#### *Opening*

09:00 AM - 05:30 PM

Children between 4 and 12 years old are welcomed to Maria's Kids Club, where fun-filled activities are available daily.

## SPORT & LEISURE

Diving, snorkeling, kite surfing, windsurfing, water ski, boat trips, stand up paddling, beach tennis, tennis and horseback riding are available on-site at a chargeable fee; mini-golf free of charge (daytime). Please call 1201 to have your schedule prepared with the aid of our professional team.

You may also play a complimentary round of **billiard** at Johnny's Bar - 1h per day - prior reservation is required; kindly call 1305 for your booking. **Please be informed that children below the age of 16 are not permitted to play billiard.** Enjoy 1h **tennis** per room, per day and during the daytime - booking in advance is required and subject to availability.

## GOOD TO KNOW

**Quiet Zone:** Enjoy the unobtrusive atmosphere in our quiet zone beside the Asian restaurant without disturbance of sales or at the Health Club. Health club pool will be heated only in winter season.

**Food and Drink:** All-Inclusive Entitlement can only be consumed in the respective restaurants. Food and drinks taken out of the restaurants will be chargeable. All other food and drinks available in the hotel's restaurants and bars, room service menu, in-room mini bar and beach service may be consumed and will be charged to your room or be paid upon consumption. Food and drinks brought from outside are not permitted in the hotel. Suitable and proper attire is requested in all our restaurants; please be informed that swim suits, shorts, tracksuits and slippers are not allowed.

**Internet:** dear Guest, enjoy Internet Access, free of charge; do not hesitate to dial 0 or 1041 should you require any further help or support

**Treatments:** Massages, scrubs, facial and beauty treatments packages are available at the Health Club at a chargeable fee.

**Rooms:** Kindly note that our rooms are **non smoking rooms**. Smoking is allowed only on the balcony. **Neglecting this policy a cleaning fee of €150 will be applied to your bill.**

**For Your Ease:** We kindly request of you to sign all the bills presented to you. Your All-Inclusive consumption will not appear on your room bill. Any other services, facilities and promotions not stated above are not included in the All-Inclusive Entitlement.

Dear Valued Guest, kindly note that your keys and Towel Cards must be handed to the reception upon check-out. In case of loss, **10 Euro** will be added to your bill. The same applies to your towel cards **10 Euro** in case of losses.

- Guests requiring a **special food due to intolerances or special dietary requests** are kindly asked to inform our "Holiday Concierge Team", in order to arrange a meeting with our Executive Chef.
- **Sun bed Policy:** Please be advised that any towels left unattended on sun beds before 06:00 AM will be removed. The hotel will not take responsibility for any loss of towels. Beach towels are strictly forbidden to be taken to the rooms.